Price List Bareos

There are no license fees for the use of the Bareos software. For professional IT environments we offer subscriptions, support, consulting and training.

Backup Archiving Recovery Open Sourced

**Subscription**

- One backup unit includes backups of any of the following:
  - 1 computer¹ up to 10 TB² (max.)
  - 1 TB of data capacity³ (NDMP or cloud storage)
  - 1 database (MySQL, PostgreSQL, MSSQL), using one of our custom plugins
- We're building, testing and maintaining software packages for all common operating systems.
- Continuous development, bug fixes and quality assurance of the software

<table>
<thead>
<tr>
<th>SKU/Description</th>
<th># Units</th>
<th>Price/Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>BASB (Basic Subscription)</td>
<td>5</td>
<td>290 €</td>
</tr>
<tr>
<td>BASB-10</td>
<td>10</td>
<td>400 €</td>
</tr>
<tr>
<td>BASB-100</td>
<td>100</td>
<td>3,000 €</td>
</tr>
<tr>
<td>BASB-1000</td>
<td>1,000</td>
<td>20,000 €</td>
</tr>
<tr>
<td>BBMRL Bareos Bare Metal Restore for Linux</td>
<td>–</td>
<td>15 %¹</td>
</tr>
</tbody>
</table>

¹ A computer is a physical or virtual machine. The backup can be done via a Bareos client in the OS and/or via a VM plugin.
² Every additional TB requires an additional backup unit.
³ Referring to the total capacity of a full backup.
⁴ Surcharge on the entire Bareos subscription.

**Support**

- Analysis of issues and bug fixes
- Requirement: Subscription
- Basic support is only available for environments with 15 clients max. and comes without plugins.

<table>
<thead>
<tr>
<th>SKU</th>
<th>Description</th>
<th>No. Incidents</th>
<th>Service Level</th>
<th>Price/Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>BASP-Q</td>
<td>Basic</td>
<td>3</td>
<td>not guaranteed</td>
<td>1,000 €</td>
</tr>
<tr>
<td>BASP-S</td>
<td>Standard</td>
<td>10</td>
<td>2 business days</td>
<td>2,400 €</td>
</tr>
<tr>
<td>BASP-A</td>
<td>Advanced</td>
<td>20</td>
<td>next business day</td>
<td>5,000 €</td>
</tr>
<tr>
<td>BASP-P</td>
<td>Premier</td>
<td>50</td>
<td>4h at business hours</td>
<td>9,800 €</td>
</tr>
<tr>
<td>BASP-G</td>
<td>Global</td>
<td>unlimited</td>
<td>1h, 24/7</td>
<td>36,000 €</td>
</tr>
</tbody>
</table>

**Consulting**

- Global projects and trainings via our international partner network
- Setup review by our support team, recommended once a year

<table>
<thead>
<tr>
<th>SKU/Description</th>
<th>Price/Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>BASR setup review (free with 100 or more subscription units)</td>
<td>400 €</td>
</tr>
<tr>
<td>Trainings/Projects</td>
<td>on request</td>
</tr>
</tbody>
</table>

Subscription and Support, Terms and Conditions
Subscription: Terms and Conditions

- The basis is always one Basic Subscription (BASB) per installation which includes up to 5 backup units of any supported platform. Additional backup units can be added if required.
- One support ticket without response time is included.
- The subscription term is one year. If further units are added, customers are obliged to inform us and will be charged from the renewal date. Multi-year terms on request.
- Access to the repositories provided by Bareos GmbH & Co. KG. These repositories contain quality assured binary packages of our Open Source software.
- The repositories get updated with new packages as soon as new features or bug fixes are available and have been tested.
- The software can be used even if a subscription has expired and does not get renewed. In this case only the access to the Bareos GmbH & Co. KG repositories will be disabled.
- If you perform your backups to the cloud or on external storage systems, these are also supported.
- The Bareos server components (Director and Storage Daemon) as well as clients (File Daemons) are available for the following operating systems:
  - Debian GNU/Linux, Fedora, Red Hat Enterprise Linux, CentOS, SUSE Linux Enterprise Server, openSUSE, Ubuntu and Univention Corporate Server
  - Windows
  - Solaris, AIX, iSeries, HP-UX, BSD: upon request
  - macOS (client only)
  - Plugin for VMWare and oVirt/Red Hat Virtualization
- Individual offers for MSP, education and installations with more than 1,000 units.

Support: Terms and Condition

- Support requires a valid subscription.
- Support term is one year, multi-year terms upon request.
- Incidents and issues will be analyzed, bugs and unexpected behavior will be fixed.
- If a bug has been fixed, the fix will usually be checked into the source repository, pass through QA and will be part of the next release. If it’s a severe bug or a security issue, we will provide a hotfix.
- Issues can be reported by phone, e-mail or our web-based ticket system.
- Number of authorized support persons per customer: 4
- Additional authorized support contacts can be purchased for 200 Euro/year.
- Global Support: up to 6 authorized support contacts, training of the contact persons is required.
- The above response times apply during business hours (with the exception of Global Support). Business hours are Monday to Friday from 9 a.m. to 5 p.m. (CET/CEST), except for public holidays in North Rhine-Westphalia and Carnival Monday.

Date: 24.06.2020
Older price lists are no longer valid with immediate effect.