Price List Bareos

There are no license fees for using Bareos software.
For production IT environments we recommend subscription, support, consulting and training.

Backup Archiving Recovery Open Sourced

Subscription

- One backup unit includes backups of any of the following:
  - 1 computer¹ up to 10 TB² (max.)
  - 1 TB of data capacity³ (NDMP or cloud storage)
  - 1 database (MySQL, PostgreSQL, MSSQL), using one of our plugins
- We’re building, testing and maintaining software packages for all common operating systems.
- Continuous development, bug fixes and quality assurance of the software

<table>
<thead>
<tr>
<th>SKU/Description</th>
<th># Units</th>
<th>Price/Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>BASB</td>
<td>5</td>
<td>315 €</td>
</tr>
<tr>
<td>BASB-10</td>
<td>10</td>
<td>440 €</td>
</tr>
<tr>
<td>BASB-100</td>
<td>100</td>
<td>3.250 €</td>
</tr>
<tr>
<td>BASB-1000</td>
<td>1,000</td>
<td>22.000 €</td>
</tr>
<tr>
<td>BBMRL Bareos Bare Metal Restore for Linux</td>
<td>–</td>
<td>15 %⁴</td>
</tr>
</tbody>
</table>

¹ A computer is a physical or virtual machine. The backup can be done via a Bareos client in the OS or via a VM plugin.
² Every additional TB requires an additional backup unit.
³ Referring to the total capacity of a full backup.
⁴ Surcharge on the entire Bareos subscription.

Support

- Analysis of issues and bug fixes
- Requirement: Subscription
- Basic support is only available for environments with max. 15 clients and does not cover plugins.

<table>
<thead>
<tr>
<th>SKU</th>
<th>Description</th>
<th>No. Incidents</th>
<th>Service Level</th>
<th>Price/Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>BASP-Q</td>
<td>Basic</td>
<td>3</td>
<td>not guaranteed</td>
<td>1.080 €</td>
</tr>
<tr>
<td>BASP-S</td>
<td>Standard</td>
<td>10</td>
<td>2 business days</td>
<td>2.600 €</td>
</tr>
<tr>
<td>BASP-A</td>
<td>Advanced</td>
<td>20</td>
<td>next business day</td>
<td>5.400 €</td>
</tr>
<tr>
<td>BASP-P</td>
<td>Premier</td>
<td>50</td>
<td>4h at business hours</td>
<td>10.500 €</td>
</tr>
<tr>
<td>BASP-G</td>
<td>Global</td>
<td>unlimited</td>
<td>1h, 24/7</td>
<td>38.800 €</td>
</tr>
</tbody>
</table>

Consulting

- Global projects and trainings
- Setup review, recommended once a year
- Sponsored development

<table>
<thead>
<tr>
<th>SKU/Description</th>
<th>Price/Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>BASR setup review</td>
<td>500 €</td>
</tr>
<tr>
<td>Training</td>
<td>on request</td>
</tr>
<tr>
<td>Consulting</td>
<td>on request</td>
</tr>
<tr>
<td>Sponsored development</td>
<td>on request</td>
</tr>
</tbody>
</table>
**Subscription: Terms and Conditions**

- The subscription term is one year. If further units are added, customers are obliged to inform us and will be charged from the renewal date. Multi-year terms and auto-renewal on request.
- Access to the repositories provided by Bareos GmbH & Co. KG. These repositories contain quality assured binary packages of our Open Source software.
- The repositories are updated with new packages as soon as new features or bug fixes are available and have been tested.
- The Bareos server components (Director and Storage Daemon) as well as clients (File Daemons) are available for the following operating systems:
  - Debian GNU/Linux, Fedora, Red Hat Enterprise Linux (and clones), SUSE Linux Enterprise Server, openSUSE, Ubuntu LTS and Uninvent Linux Corporate Server
  - FreeBSD
  - Windows
  - macOS (client only)
  - Solaris (client only)
  - AIX (client only): upon request
  - Other Unix: upon request
- Plugin for VMware vSphere and oVirt/Red Hat Virtualization
- Individual offers for MSP, education and installations with more than 1,000 units.

**Support: Terms and Conditions**

- Support requires a valid subscription.
- Support term is one year, multi-year terms upon request.
- Incidents and issues will be analyzed, bugs and unexpected behavior will be fixed.
- Bug fixes will usually be checked into source repository, pass QA and depending severity published as hotfix or in next maintenance release.
- Issues can be reported by phone, e-mail or our web-based ticket system.
- Number of authorized support persons per customer: 4
- Additional authorized support contacts can be purchased for 200 Euro/year.
- Global Support: up to 6 authorized support contacts, training of the contact persons is required.
- The above response times apply during business hours (with the exception of Global Support). Business hours are Monday to Friday from 9 a.m. to 5 p.m. (CET/CEST), except for public holidays in North Rhine-Westphalia (Germany), December 24th and 31st.

Date: January 2023
Older price lists are no longer valid with immediate effect.