Price List Bareos

There are no license fees for using Bareos software.
For production IT environments we recommend subscription, support, consulting and training.

Backup Archiving Recovery Open Sourced

no license fees

Subscription

- One backup unit includes backups of any of the following:
    - 1 computer[1] up to 10 TB[2] (max.)
    - 1 TB of data capacity[3] (NDMP or cloud storage)
    - 1 database (MySQL, PostgreSQL, MSSQL), using one of our plugins
- We're building, testing and maintaining software packages for all common operating systems.
- Continuous development, bug fixes and quality assurance of the software

SKU/Description	# Units	Price/Year
BASB	5	300 €
BASB-10	10	420 €
BASB-100	100	3,100 €
BASB-1000	1,000	21,000 €
BBMRL Bareos Bare Metal Restore for Linux	–	15 %[4]

[1] A computer is a physical or virtual machine. The backup can be done via a Bareos client in the OS or via a VM plugin.

[2] Every additional TB requires an additional backup unit.

[3] Referring to the total capacity of a full backup.

[4] Surcharge on the entire Bareos subscription.

Support

- Analysis of issues and bug fixes
- Requirement: Subscription
- Basic support is only available for environments with max. 15 clients and does not cover plugins.

SKU	Description	No. Incidents	Service Level	Price/Year
BASP-Q	Basic	3	not guaranteed	1,000 €
BASP-S	Standard	10	2 business days	2,400 €
BASP-A	Advanced	20	next business day	5,000 €
BASP-P	Premier	50	4h at business hours	9,800 €
BASP-G	Global	unlimited	1h, 24/7	36,000 €

Consulting

- Global projects and trainings
- Setup review, recommended once a year
- Sponsored development

SKU/Description	Price/Year
BASR setup review	500 €
Training	on request
Consulting	on request
Sponsored development	on request

➜ Subscription and Support, Terms and Conditions

Subscription: Terms and Conditions

- The subscription term is one year. If further units are added, customers are obliged to inform us and will be charged from the renewal date. Multi-year terms and auto-renewal on request.

- Access to the repositories provided by Bareos GmbH & Co. KG. These repositories contain quality assured binary packages of our Open Source software.

- The repositories are updated with new packages as soon as new features or bug fixes are available and have been tested.

- The Bareos server components (Director and Storage Daemon) as well as clients (File Daemons) are available for the following operating systems:
  – Debian GNU/Linux, Fedora, Red Hat Enterprise Linux (and clones), SUSE Linux Enterprise Server, openSUSE, Ubuntu LTS and Univention Corporate Server
  – FreeBSD
  – Windows
  – macOS (client only)
  – Solaris (client only)
  – AIX (client only): upon request
  – Other Unix: upon request

- Plugin for VMware vSphere and oVirt/Red Hat Virtualization

- Individual offers for MSP, education and installations with more than 1,000 units.

Support: Terms and Conditions

- Support requires a valid subscription.

- Support term is one year, multi-year terms upon request.

- Incidents and issues will be analyzed, bugs and unexpected behavior will be fixed.

- Bug fixes will usually be checked into source repository, pass QA and depending severity published as hotfix or in next maintenance release.

- Issues can be reported by phone, e-mail or our web-based ticket system.

- Number of authorized support persons per customer: 4

- Additonal authorized support contacts can be purchased for 200 Euro/year.

- Global Support: up to 6 authorized support contacts, training of the contact persons is required.

- The above response times apply during business hours (with the exception of Global Support). Business hours are Monday to Friday from 9 a.m. to 5 p.m. (CET/CEST), except for public holidays in North Rhine-Westphalia (Germany), December 24th and 31st.

Date: April 2022
Older price lists are no longer valid with immediate effect.